

Strategic IT Leader | IoT & Product Implementation Specialist | 20+ years exp

Experience



Sr. Manager – Product Implementation @ DigitalPaani, Gurugram

Jan 2024 – Present | 2 mos

My expertise lies in technical solutioning and innovation, where I focus on clarity, evaluations, process standardization, and driving long-term improvements. I excel in vendor development, establishing strong relationships for sensors, hardware, wiring, and accessories. With a keen eye on inventory management, I ensure optimal levels for multiple projects. Supporting teams with sales information and surveys based on system specifications is a key strength. When it comes to onsite execution, I prioritize high-quality, timely delivery, customer satisfaction, and continuous process enhancement. I am adept at lifecycle management, overseeing maintenance, issue resolution, and cost control. Additionally, I excel in costing and financial control to maintain profitability. Building trust through customer engagement and providing visibility into issues is a core focus. Effective team management through training, best practices implementation, and fostering growth is integral to my approach.



IoT Manager @ DigitalPaani, Gurugram

Jan 2023 – Feb 2024 | 1 yr 2 mos

I excel in leading project management, ensuring on-time, within-budget project delivery while upholding scope adherence. Client interaction and software training are key strengths, where I engage clients and provide comprehensive software training. My detailed project planning skills enable effective progress monitoring. I prioritize resource management for optimal allocation and availability. Stakeholder relationship management is a focus, fostering strong client and stakeholder connections. I implement robust risk mitigation strategies to minimize project risks and act as a liaison for software fulfillment. Task delegation based on team strengths, software testing support, dashboard oversight, vendor management, and team leadership are areas of expertise. Additionally, I effectively manage Azure, Amazon, and Mongo DB platforms to enhance product robustness and cost-effectiveness.



IoT Manager @ Enhanced Wapp Systems India Pvt. Ltd. Gurugram

Feb 2019 – Dec 2022 | 3 yr 11 mos

I specialize in wireframe preparation for software comprehension, report and dashboard creation using PowerBI, and conducting technical presentations to showcase reports and dashboards to clients. Additionally, I excel in creating alerts and escalation flows, procuring new sensors and hardware for product enhancement, and managing cloud, FTP servers, SQL server, and Power BI gateway for synchronization. With a strong focus on project management for timely delivery within budget constraints and team management to foster cost-effective and innovative product development, I bring a comprehensive skill set to drive successful software projects.



IT Manager @ Enhanced Wapp Systems India Pvt. Ltd. Gurugram

Mar 2016 – Jan 2019 | 2 yr 11 mos

As an experienced IT professional, I excel in managing and strategically aligning technology resources with organizational goals. My expertise encompasses planning, organizing, controlling, and evaluating IT and electronic data operations while leading and empowering IT teams through recruitment, training, coaching, and performance appraisals. With a focus on designing, developing, implementing, and coordinating systems, policies, and procedures, I prioritize ensuring data security, network access, and robust backup systems. By identifying and resolving problematic areas using strategic solutions, I drive continuous improvements across all IT functions. Through audits and outcome assessment, I strive to maintain effective systems and preserve asset integrity, information security, and control structures. Additionally, I manage annual budgets to maximize cost-effectiveness and provide tailored solutions that meet evolving business requirements. To foster organizational growth, I actively contribute by staying informed about emerging technologies and integrating them into our organization's infrastructure.



Assistant Manager –IT @ Enhanced Wapp Systems India Pvt. Ltd. Gurugram

Mar 2013 – Mar 2016 | 3 yr 1 mos

I specialize in managing ERP and Firewall server administration, overseeing ERP user accounts, credentials, permissions, and access rights. Additionally, I provide training on new ERP features, act as a liaison between the company and ERP vendor for effective communication and testing, and create business processes to meet ERP and business needs. Managing Office365 administration and updates, developing IT policies, leading high-security teams for maximum efficiency, handling IT procurement, and offering cost-effective solutions are key strengths. I maintain internal documentation to support seamless IT operations, ensuring a well-rounded approach to IT management within the organization.

Satyadev Singh

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Strategic IT Leader | IoT & Product Implementation Specialist | 20+ years exp

Experience

Sr. System administrator @ Enhanced Wapp Systems India Pvt. Ltd. Gurugram

May 2010 – Mar 2013 | 2 yr 11 mos

My expertise lies in installing, configuring, and maintaining Windows and Linux servers, managing user accounts, credentials, permissions, access rights, storage allocations, and Active Directory administration. I implement IT policies, research upcoming products and service protocols, and develop backup and recovery plans. With a focus on high-level security and efficiency, I lead process improvements and modifications, oversee system performance, and manage mail and file servers. I document network problems and resolutions, establish maintenance programs, and maintain confidentiality regarding network information. I recommend changes to enhance systems and network configurations, procure IT hardware, and maintain and analyze user logs for system optimization.

System administrator @ Enhanced Wapp Systems India Pvt. Ltd. Gurugram

Aug 2006 – May 2010 | 3 yr 10 mos

I possess extensive knowledge in installing, upgrading, and configuring software and hardware, managing networks, performing backup and recovery duties, setting up accounts and workstations, and monitoring performance to maintain systems according to requirements. I offer quick troubleshooting services for operating system, network connectivity, and end-user problems, providing technical support and user training. Ensuring security through access controls, antivirus measures, and backups is another area of expertise. I quickly resolve system failures and troubleshoot issues, develop expertise to train staff on new technologies, and provide support for various applications like Tally, MS Office, and AutoCAD, also extending technical assistance to branch offices.

System Engineer @ Pegasus Computer Pvt. Ltd.

Mar 2004 – Aug 2006 | 2 yr 6 mos

I specialize in desktop installation, server setup, and rack mounting, along with managing backups and updating virus definitions for clients and servers. Day-to-day activities and vendor coordination are part of my responsibilities. Working closely with a team, I handle Windows Administration and provide application support to users, maintaining these tools. Additionally, I offer remote technical support to branch offices via RDP.

Education

B.Com @ Chaudhary Charan Singh University

Class of Feb 2014

Computers, E-marketing, B.COM (Pass)

HSC @ Shaheed Captain Anuj Nayyar

Class of 2002 | B- Block Janak Puri 58

Cricket | General Studies

Certification

Microsoft Certified Professional

2007

Red Hat Certified Professional

2012

Skills

Product Management

Leadership

Procurement

Innovation

Product Development

Problem Solving

Vendor & Inventory Management

Onsite Execution

Team & Process Management

Budget Management

Tools

PowerBI

SQL Server Admin

CentOS

Node-RED

PLC

Azure IoT

VMware